



## GfG Quality Policy

GfG is a world leader in gas warning and measurement technology and specialise in the provision of high quality, robust and safe gas warning systems and sensors. GfG Gas Detection UK provides a wide range of both portable gas monitors and fixed gas measuring systems, which are capable of detecting and measuring a large number of different gases which demand the highest standards of performance and reliability. Our business success is determined by achieving customer satisfaction through the quality of our products and services. It is the company's policy to provide competitive products and services driven by customer requirements and which fully conform to applicable statutory and regulatory requirements.

This company undertakes to supply only safety equipment that fully complies with the standards and regulations relating to those products. Where appropriate, this company will maintain up to date technical files to ensure that regulatory compliance information can be supplied upon request. Where products are sourced from external organisations which hold technical files relating to the products being offered, this company will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced.

Our overall quality objective is to fully meet agreed customer needs and expectations and to continually improve customer satisfaction by operating an efficient and effective quality management system. This is achieved through understanding current and future customer needs and expectations and through structured planning for the future organisation and managing change.

Objectives and performance indicators have been defined and are monitored to ensure the effective delivery of these corporate services and support activities.

To guarantee high levels of performance, quality and customer satisfaction and to ensure that year-on-year improvements are maintained, GfG Gas Detection UK operates a business quality management system that meets the requirements of ISO 9001:2015.

To meet and maintain appropriate standards of quality and performance, GfG Gas Detection UK is committed to:

- Delivering high quality and safety in every aspect of the business.
- Meeting or exceeding our customers' expectations.
- Attracting, retaining and developing our people.
- Continually improving our quality management system through monitoring, measurement of processes, service delivery and customer feedback.
- Setting measurable quality objectives and continually reviewing these for effectiveness.
- Communicating the GfG Gas Detection UK quality policy and objectives to its staff.

Achieving these standards is the responsibility of the entire team at GfG Gas Detection UK and our management team is fully committed to the implementation of this policy statement.

Signed: ...*John Balagué*.....

UK Director, GfG Gas Detection UK Ltd